



Matters arising

Outcome requested:	Council is asked to note the matters arising from the minutes of the meeting held on 06 October 2022.
Executive Summary:	N/A
QMUL Strategy:	Effective governance supports the achievement of all strategic aims.
Internal/External reference points:	N/A
Strategic Risks:	N/A
Equality Impact Assessment:	N/A
Subject to prior and onward consideration by:	By Council only.
Confidential paper under FOIA/DPA:	No
Timing:	N/A
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Date:	08 November 2022
Senior Management/External Sponsor:	Lord Clement-Jones, Chair of Council

Actions from the meeting held on 06 October 2022			
Minute no.	Action	Person responsible	Progress
2022.005[f]	<p>President and Principal's Report Council noted that the non-continuation rate was a concern and varied significantly by School. The issue was complex and was not correlated to staff–student ratios. Policies to improve retention were in place, but there was a need to ensure they were being applied consistently. Updates on action plans would be included in the faculty deep dives in the new year.</p>	Faculty Vice-Principals	Deep dive presentations on faculty performance are included in the schedule of business. School-level data on continuation rates are included in the President and Principal's report (item 3 on the agenda) in preparation for the deep dives.
2022.006[e]	<p>QMSU President's report QMSU had successfully introduced events for postgraduate students. The QMSU President would confirm the attendance figures in his next report.</p>	QMSU President	An oral update will be provided at the meeting.
2022.007[b]	<p>Strategic Risk Register and KPIs The KPI on greater student satisfaction remained outside tolerance. Raising the quality of education was key to raising student satisfaction. Council asked for School-level data to be made available as part of the faculty deep dives, alongside a timeline for improvement and examples of how lessons from how better-performing Schools was being shared.</p>	Faculty Vice-Principals	Deep dive presentations on faculty performance are included in the schedule of business. School-level NSS data are included in the President and Principal's report (item 3 on the agenda) in preparation for the deep dives.
2022.009[c]	<p>Review of governance effectiveness Council discussed the evidence base needed to support informed decision making and provide assurance. Supplying more of the underlying data in support of the executive summaries would enable Council members to make their own assessments. More frequent reporting on KPIs that were not on track would provide greater assurance that action</p>	Chief Governance Officer and University Secretary	This is being taken forward in the planning for future meetings. As a starting point, the President and Principal's report (item 3 on the agenda) includes granular data on KPIs that are currently outside tolerance.

	plans were progressing. Management would reflect on how to provide Council with the right level of information.		
2022.009[d]	<p>Review of governance effectiveness</p> <p>The University was not unique in the sector for needing to strengthen Council's oversight of academic governance. More information on Council's responsibilities would be included in a deep dive presentation in November. The issue would also be considered as part of the recommendation on Council member induction and development.</p>	Chief Governance Officer and University Secretary	A presentation on Council's responsibilities in relation to academic assurance is included on the agenda (item 8b), as well as the Academic Assurance Annual Report (item 8c). The presentation will highlight which other items on the schedule of business are also relevant to this topic.
2022.010[d]	<p>Assurance review of industrial relations</p> <p>The review report would be made publicly available on the Council website, subject to any appropriate redactions under the Freedom of Information Act.</p>	Chief Governance Officer and University Secretary	A redacted version of the report is published here: https://arcs.qmul.ac.uk/governance/council/ .
2022.010[e]	<p>Assurance review of industrial relations</p> <p>It was agreed that the letter circulated recently to Council members by the Joint Chairs of the local UCU Branch would be forwarded to the Chair of the Joint Consultative Forum, so that the issues raised could be considered through appropriate channels. A briefing would be organised to update Council members on recent developments with the USS pension scheme.</p>	Chief Governance Officer and University Secretary	The Chair of the Joint Consultative Forum has written to trade union representatives with the aim of agreeing the context and topics for discussions. A dedicated briefing on the USS will be arranged in the Spring, when new members will be joining Council.